GET CONNECTED
Health Choice Integrated Care (HCIC) wants to be sure that children, adolescents and families in Arizona’s foster and adoptive care system get connected to the right mental health services and substance abuse treatment where and when they need them.

The first step is to give us a call to find out if your child is eligible for services. You can reach our Member Services line at 1-800-640-2123 (TTY/TDD) 711. We’re available 24 hours a day, seven days a week.

GET HELP
Children who enter the Department of Child Safety (DCS) system should be referred by DCS to Rapid Response within 72 hours. That referral alerts us to send a behavioral health service provider to enroll the child and assess their immediate needs. If the child in your care is new to the system and has NOT been assessed within 72 hours, please call Member Services.

Once the assessment has been made and a provider is assigned, an intake appointment should be scheduled within 7 days of the call to the provider. The child’s behavioral health service should begin within 21 calendar days of the intake appointment.

GET SUPPORT
There are many services available to children in foster care, and many are available after a child is adopted from foster care. Here are some examples:
- Case management
- Behavior coaching
- Psychiatric services
- Individual and family therapy
- Specialty treatment
- Respite
- Parent education and parent partners

IN A CRISIS
If you’re not sure whether a service is available, check with your behavioral health provider, or call HCIC Member Services at 1-800-640-2123 (TTY/TDD) 711.

If your child is facing a crisis, don’t wait. Call the Behavioral Health Crisis Line. It’s available 24/7.

1-877-756-4090
Always call 911 in life-threatening situations.

Health Choice Integrated Care is the Regional Behavioral Health Authority for Apache, Coconino, Gila, Mohave, Navajo, and Yavapai counties. Funds for services are provided through a contract with the Arizona Department of Health Services/Division of Behavioral Health Services and AHCCCS